

Varma is aiming for zero-emission electricity and heat for its properties – Caverion's services support energy efficiency

Caverion Corporation Press release 21 November 2022 at 3.30 p.m. EET

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Finnish Mutual Pension Insurance Company Varma is aiming for a carbon-neutral investment portfolio by 2035. For their properties, Varma is aiming for zero-emission electricity by 2025 and zero-emission heat by 2030. Varma's achievement of these climate targets is supported by its wide cooperation with Caverion to improve the energy efficiency of properties.

Caverion and Varma have revised the content of their service cooperation and entered into new property management contracts. Modern technology, digitalisation and artificial intelligence are now increasingly used in the services provided by Caverion, which cover property management, energy management, remote management and a 24/7 HelpDesk.

"It is important for us to ensure good user experiences in our buildings; at the same time, we are aiming to reach our climate targets. We have been cooperating with Caverion on property management, energy management and property maintenance for a long time, and they have a good understanding of our buildings and their users. We believe that this wide range of services enables us to further develop digitalisation together and create a development path into the future," says **Toni Pekonen**, Commercial Property Director at Varma.

"We are engaged in long-term cooperation with Varma, and we want to renew and further develop our services with them. The extensive use of digitalisation and artificial intelligence enables us to take our services to a new level. We are pleased that we can support our customer's climate targets and sustainability of their properties with our energy-wise services and solutions," says **Laura Karotie**, Head of Property Management at Caverion Finland.

Data-driven management improves the reliability of the operations

Caverion's services cover around 60 properties across Finland. The carbon dioxide emissions of properties mainly arise from energy consumption caused by electricity and heating. This energy consumption can be reduced by improving the energy efficiency of buildings.

Varma uses the ETJ+ energy efficiency management system, which is supported by digital services provided by Caverion. To minimise the energy consumption of the properties included in Varma's real estate portfolio, Caverion's energy expert monitors energy consumption on the sites and reacts quickly to deviations. The energy manager also actively identifies new energy saving opportunities and suggests projects to implement them.

Remote management services, advanced analytics technology and Caverion's team of experts ensure that more in-depth information is available about the buildings and that this information leads to the immediate correction of any deviations. This improves operational reliability and eliminates unnecessary maintenance visits.

To ensure smooth customer service for the users of buildings, Caverion's HelpDesk responds to fault situations 24/7 every day of the year.

For further information, please contact:

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Our life is shaped by the environments we build around us. By making built environments smart and sustainable, Caverion enables performance and people's well-being. Customers can trust our expert guidance during the entire life cycle of their buildings, infrastructure or industrial sites and processes: from design & build to projects, technical and industrial maintenance, facility management as well as advisory services. Our customers are supported by over 14,000 professionals in 10 countries in Northern and Central Europe. Our revenue in 2021 was approximately EUR 2.1 billion. Caverion's shares are listed on Nasdaq Helsinki.

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